
Service Level Reduction / Increase 2022

Description/Title: Security Services for Parking Garage

Service Enhancement or Reduction: Enhancement

Public: X **In Camera:**

Service Area/Business Unit: Infrastructure and Operations

Department: Parking

Costing Center #: 3801 – Parking Admin

Budget Impacted: Municipal Levy X Building Permit Reserve Other Water Sewer

Detail:

The parking department proposes hiring full time security to patrol the parking garage from 10pm-6am, 7 days a week, 31 weeks a year. The 31 weeks is to cover the time when parking is unable to share security with the Marina.

The Parking Garage allows up to 150 vehicles to park in the downtown core and is used to promote Downtown living and as an incentive to keep Business's in the Downtown. In recent years, the parking garage has become a common hang out for unknown individuals. These individuals are leaving garbage, used needles, furniture, blood and human waste for City crews to clean up in the mornings. It has become a not uncommon occurrence to find unknown individuals using intravenous drugs and sleeping in the facility. City staff is tasked with moving individuals along who are using the facility as a shelter and have expressed safety concerns.

In order to address this urgent concern in the downtown, the parking department implemented a trial program to have security guards patrol the premise three (3) times every night from 10-6am. This resulted in noticeable improvements to the state of the garage in the mornings.

Cost sharing for this security will be explored with other downtown partners and departments with interests in the downtown.

Advantages:

- Potential to increase the number of citizens that will shop downtown after work
- Potential to increase the number of citizens that would consider living downtown
- Reduce the operational burden on City staff related to hosing down and cleaning up the facility in the mornings

Disadvantages:

- This will increase operational costs for parking that are unlikely to be offset by the increased revenue
- Unknown individuals will move their activities to other locations within the Downtown

Link to Strategic Plan: Economic Prosperity

- Engage the business community in identifying and developing economic opportunities.
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<u>Current Year Budget Impact:</u>	<u>Admin. Option</u>	<u>Admin. Accepted</u>	<u>Committee Recommended</u>
Expense	\$42,350		
(Revenue)			
Net Cost (Savings)	\$42,350		

<u>Full Time Equivalent (FTE) Impact:</u>	<u>Admin. Option</u>	<u>Admin. Accepted</u>	<u>Committee Recommended</u>
N/A			

<u>Future Years Budget Impac</u>	<u>Admin. Option</u>	<u>Admin. Accepted</u>	<u>Committee Recommended</u>
Year / Expense			
Year / Revenue			
Net Cost (Savings)			

Capital Requirements (if applicable): N/A
