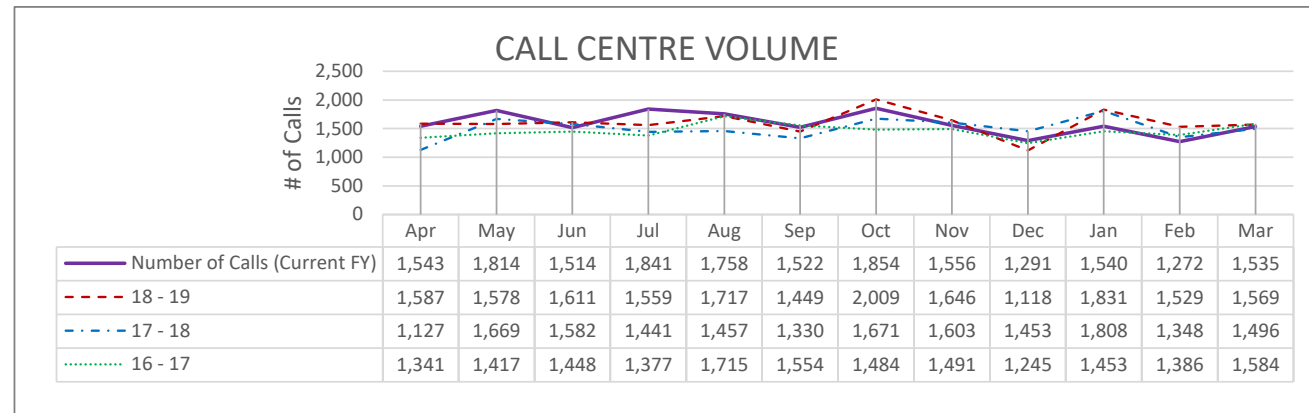


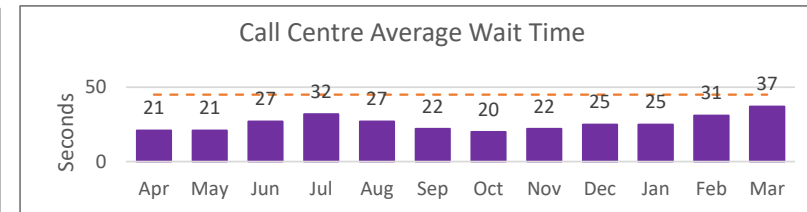
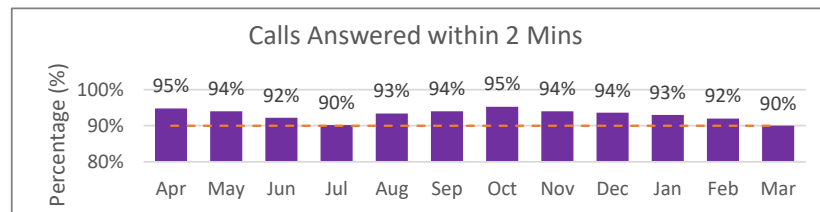
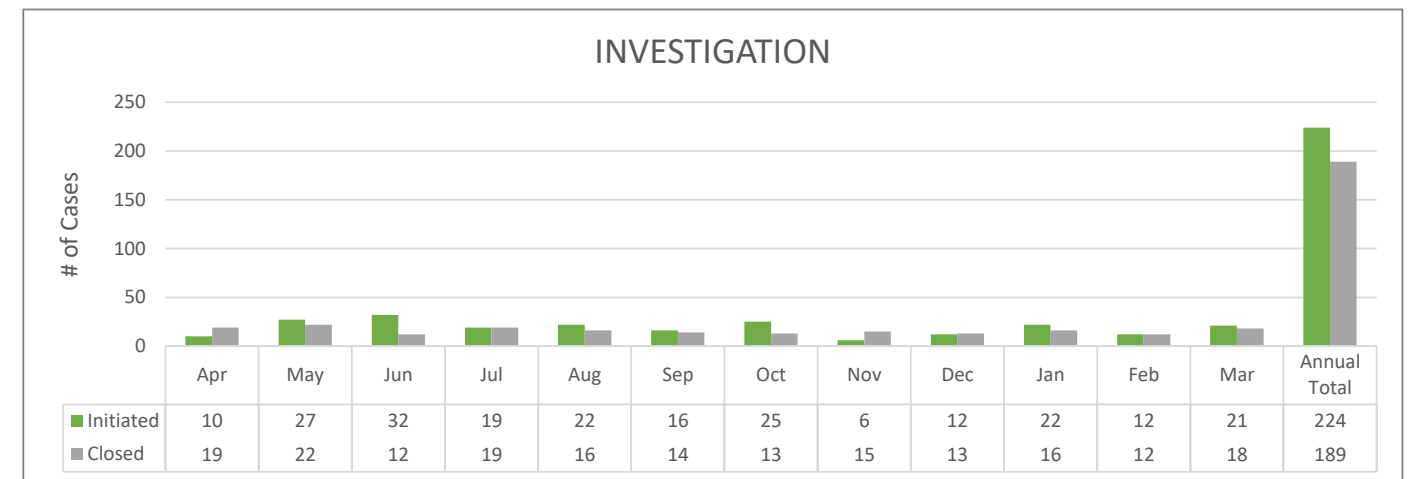
# Rental Housing Enforcement Unit (RHEU) Quarterly Dashboard

FISCAL YEAR 2019 - 2020 (Q4)

GENERATED ON: May/14/2020

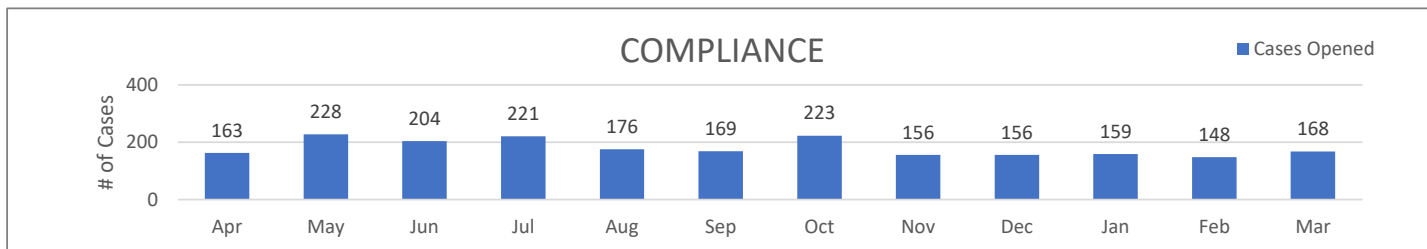


FISCAL YR	TOTAL
19 - 20	19,040
18 - 19	19,203
17 - 18	17,985
16 - 17	17,495

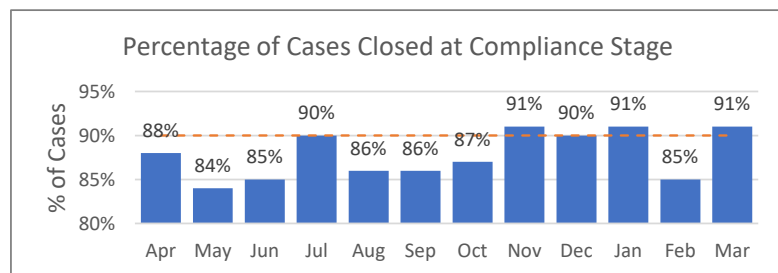
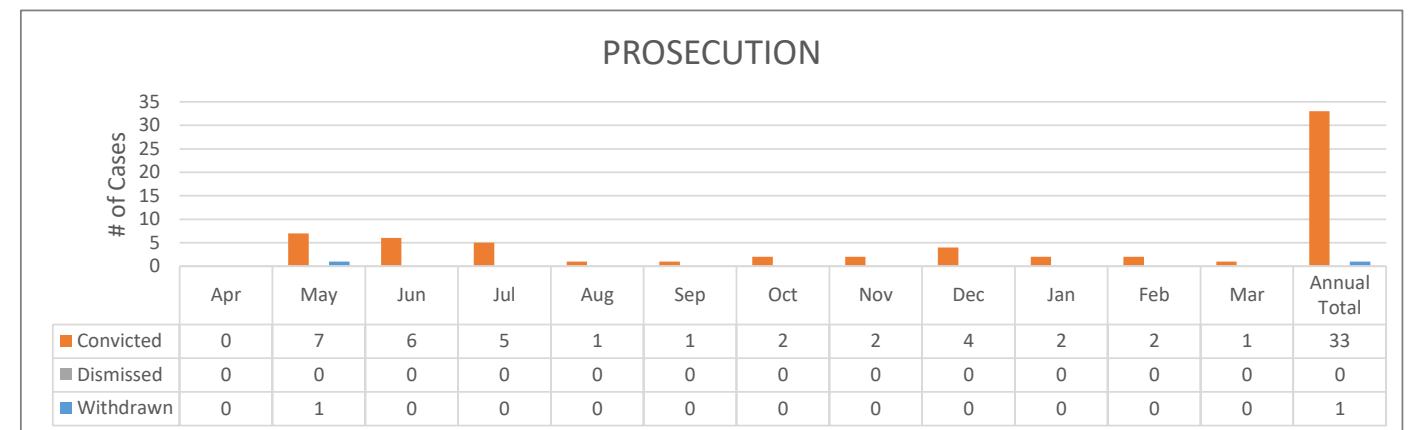


Benchmark: 90% or greater **AVERAGE** 93%

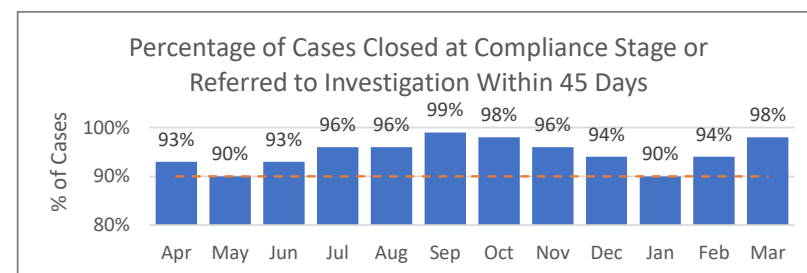
Benchmark: 45 seconds or less **AVERAGE** 26 seconds



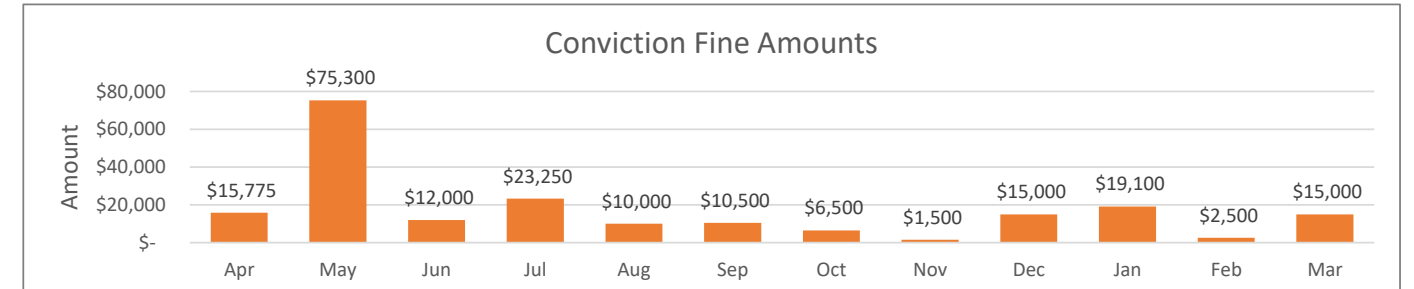
**TOTAL**  
2171



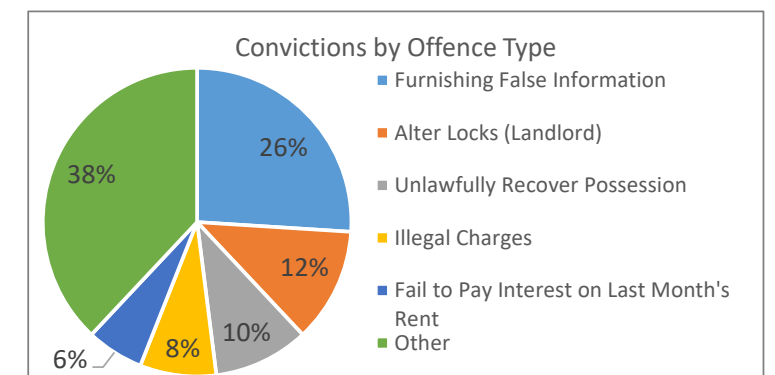
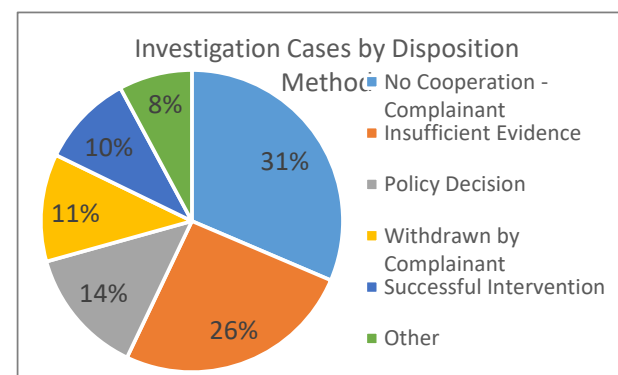
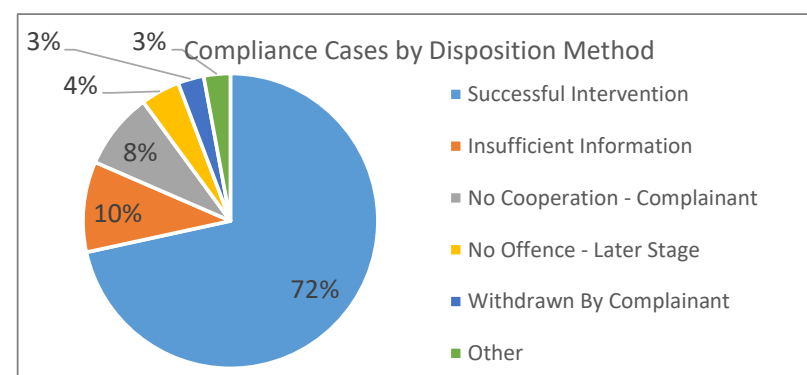
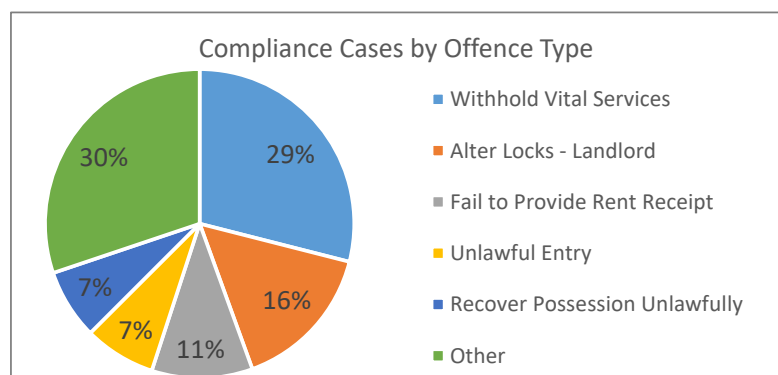
Benchmark: 90% or greater **AVERAGE** 88%



Benchmark: 90% or greater **AVERAGE** 95%



**TOTAL** \$ 206,425

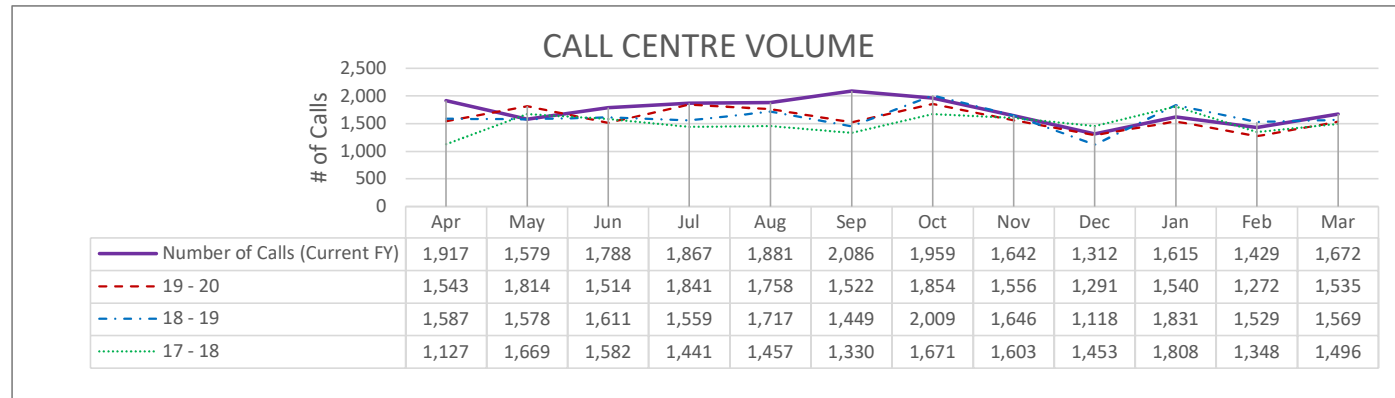


FOR INTERNAL DISCUSSION ONLY

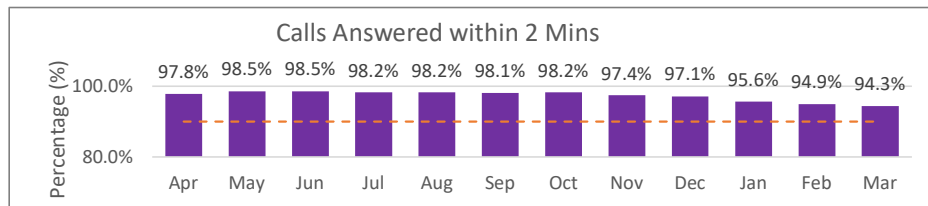
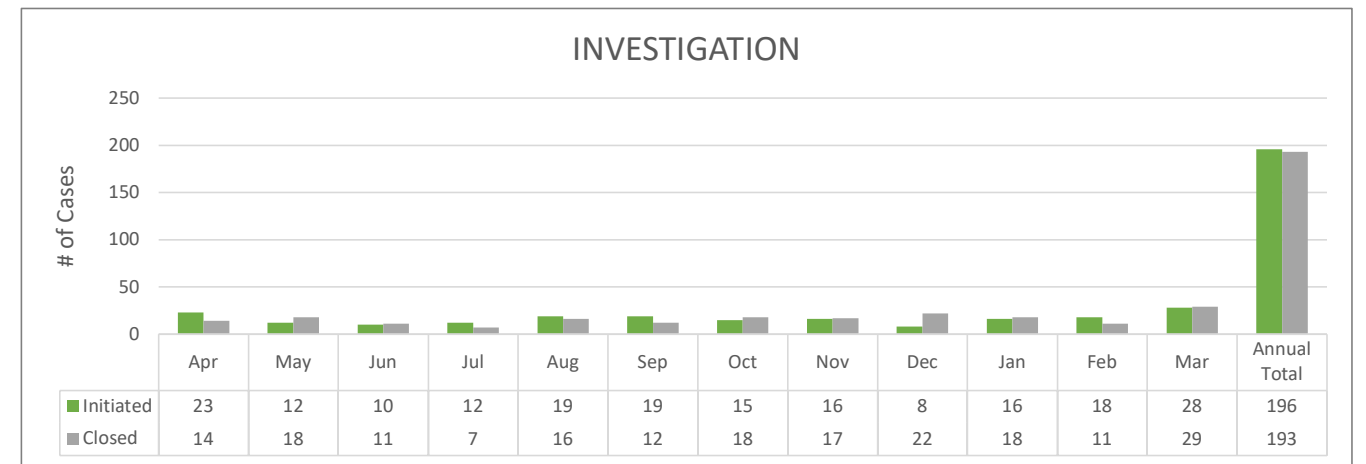
# Rental Housing Enforcement Unit (RHEU) Quarterly Dashboard

FISCAL YEAR 2020 - 2021 (Q4)

GENERATED ON: Jul/20/2023

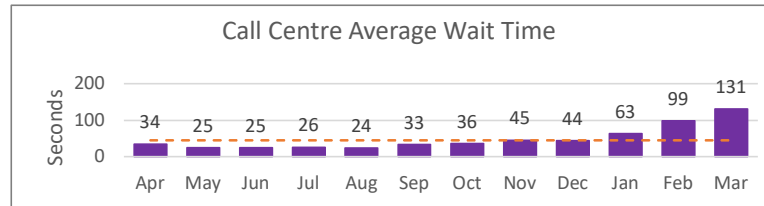


FISCAL YR	TOTAL
20 - 21	20,747
19 - 20	19,040
18 - 19	19,203
17 - 18	17,985



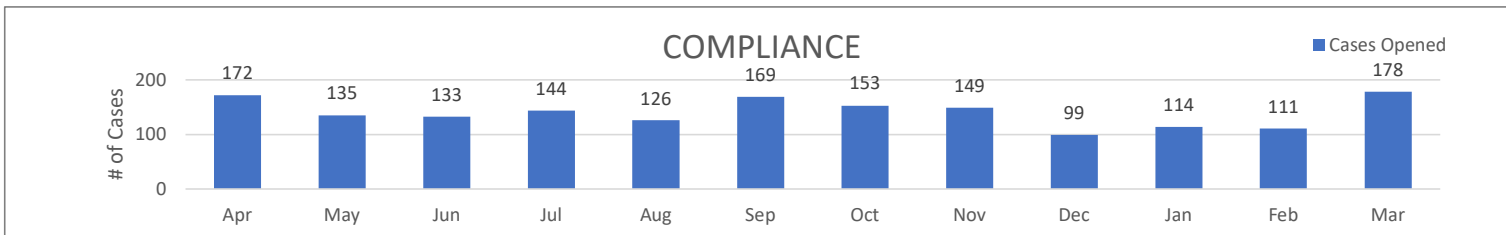
Benchmark: 90% or greater

**AVERAGE** 97%

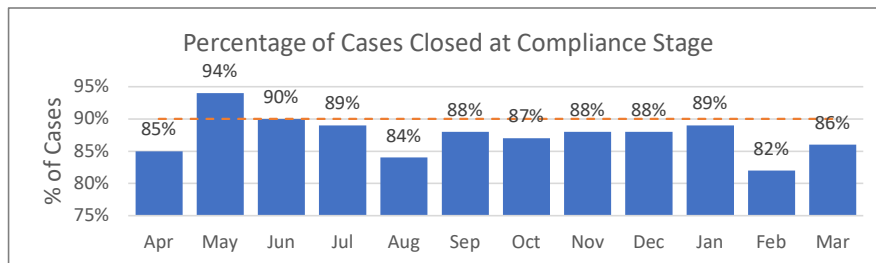
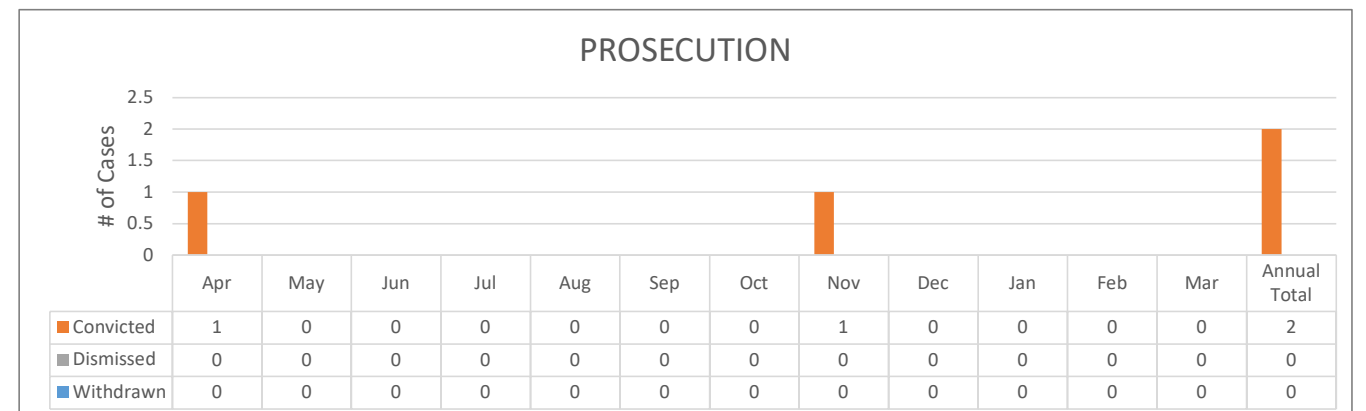


Benchmark: 45 seconds or less

**AVERAGE** 49 seconds

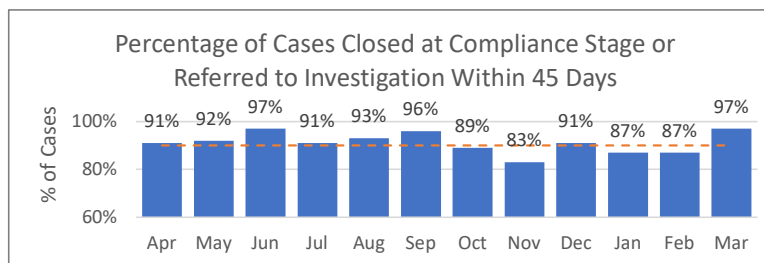


**TOTAL**  
1683



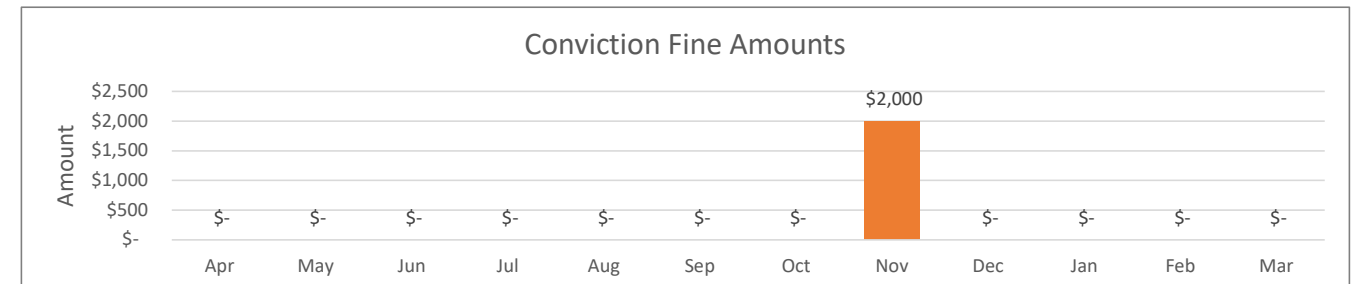
Benchmark: 90% or greater

**AVERAGE** 88%

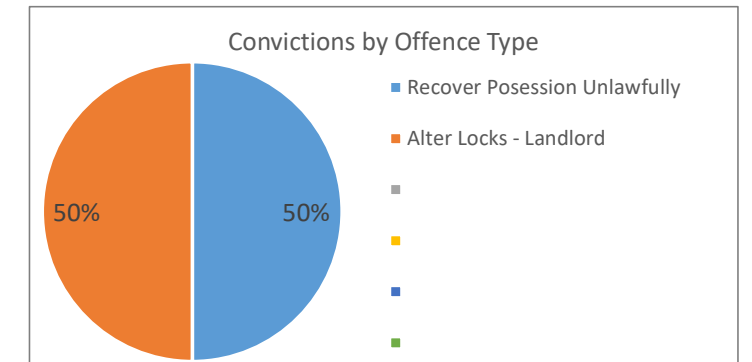
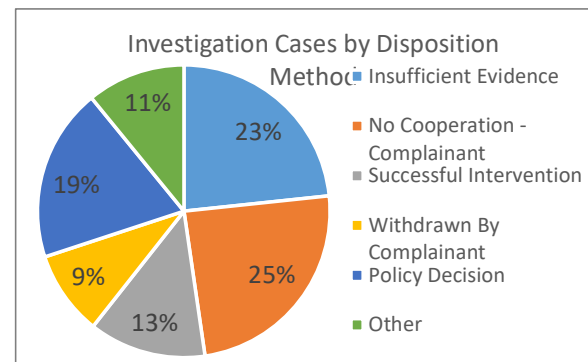
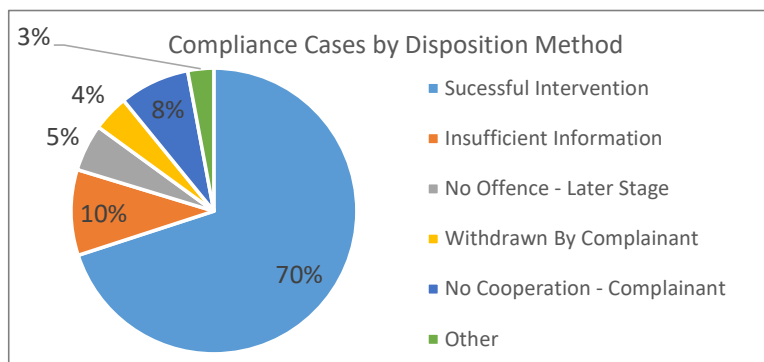
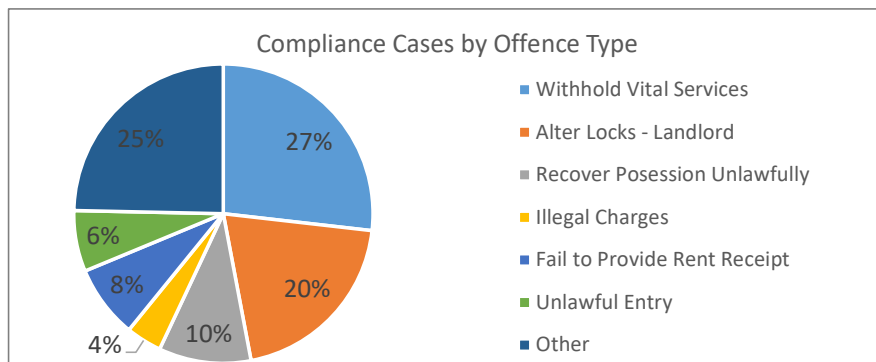


Benchmark: 90% or greater

**AVERAGE** 91%



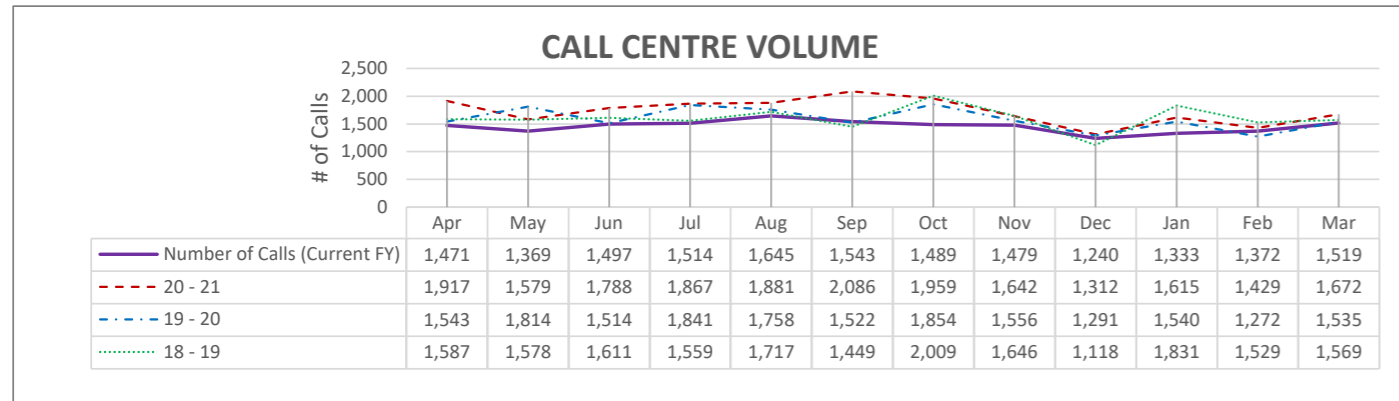
**TOTAL** \$ 2,000



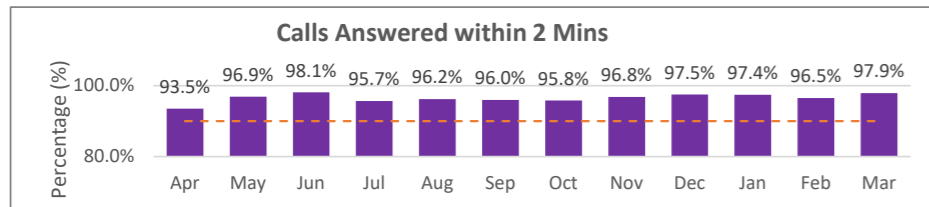
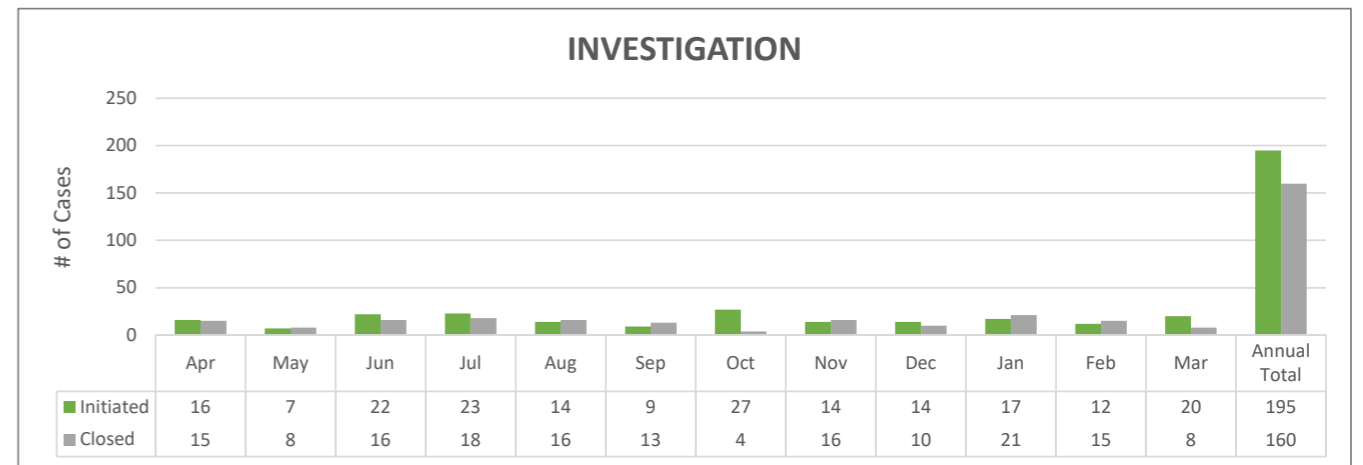
# Rental Housing Enforcement Unit (RHEU) Quarterly Dashboard

FISCAL YEAR 2021 - 2022 (Q)

GENERATED ON: May/13/2022

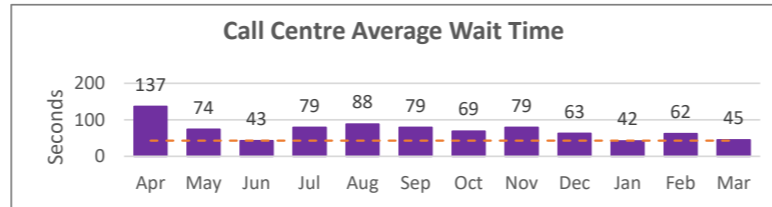


FISCAL YR	TOTAL
21 - 22	17,471
20 - 21	20,747
19 - 20	19,040
18 - 19	19,203



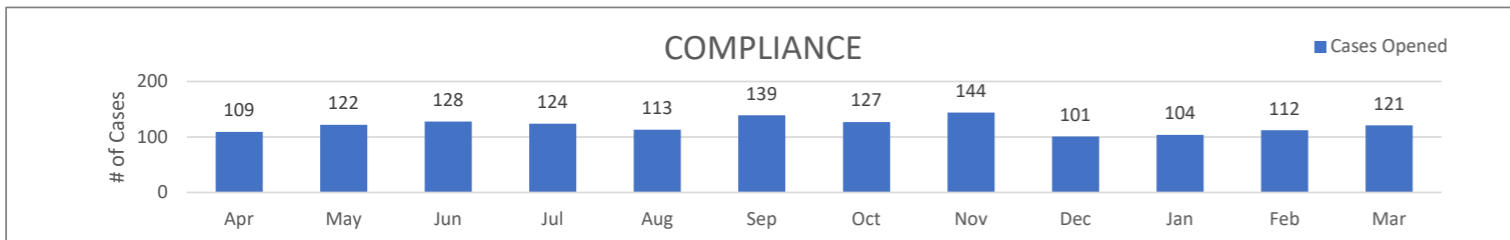
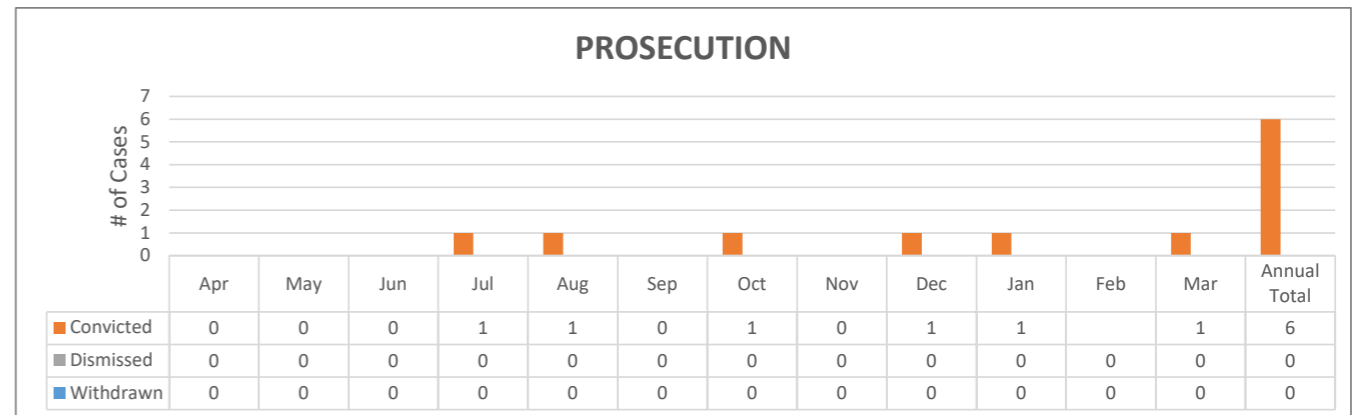
Benchmark: 90% or greater

**AVERAGE** 97%

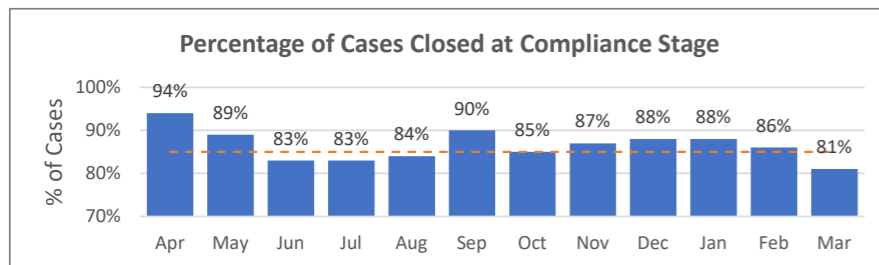


Benchmark: 43 seconds or less

**AVERAGE** 72 seconds

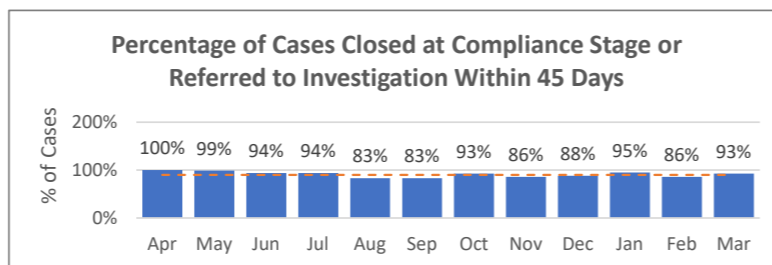


**TOTAL**  
1444



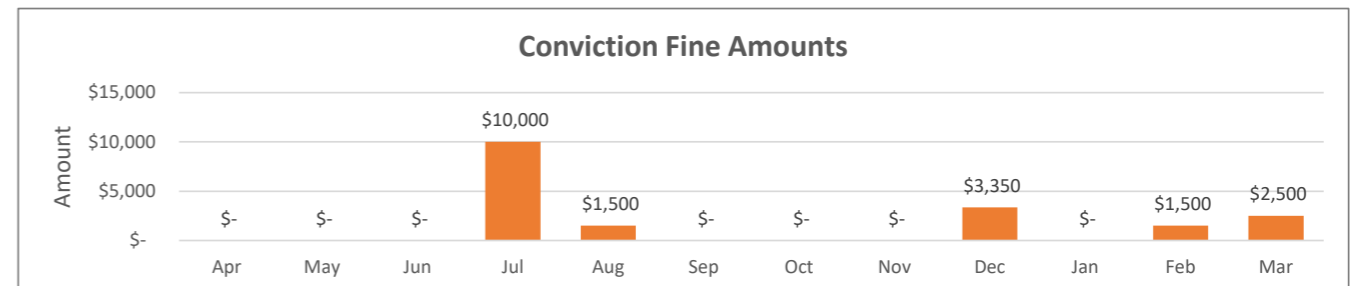
Benchmark: 85% or greater

**AVERAGE** 87%

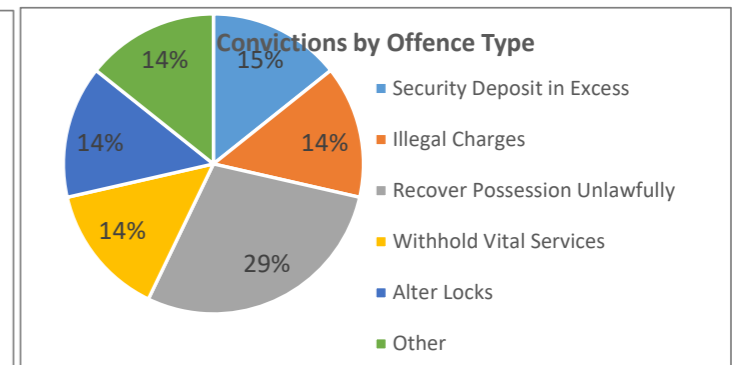
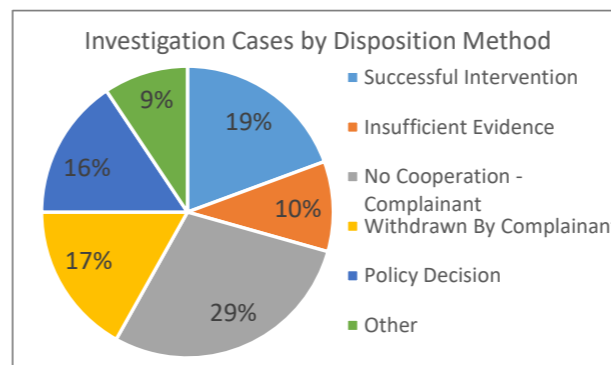
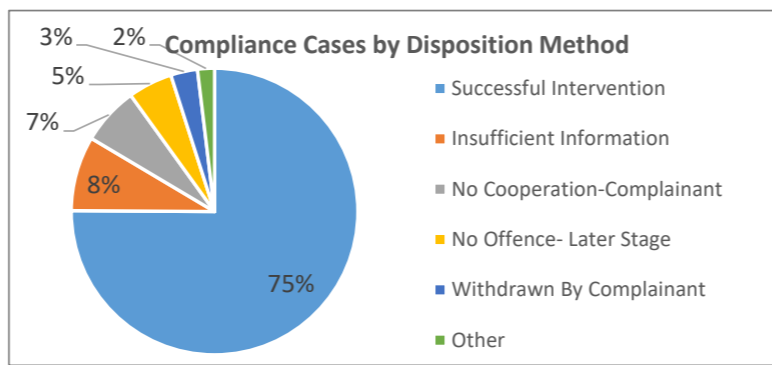
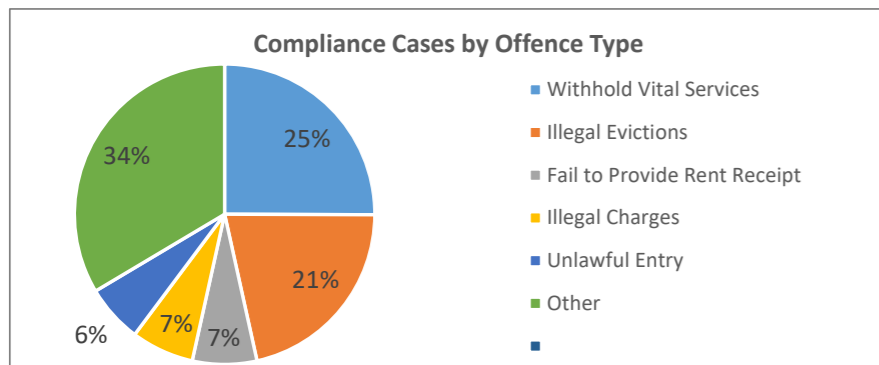


Benchmark: 90% or greater

**AVERAGE** 91%



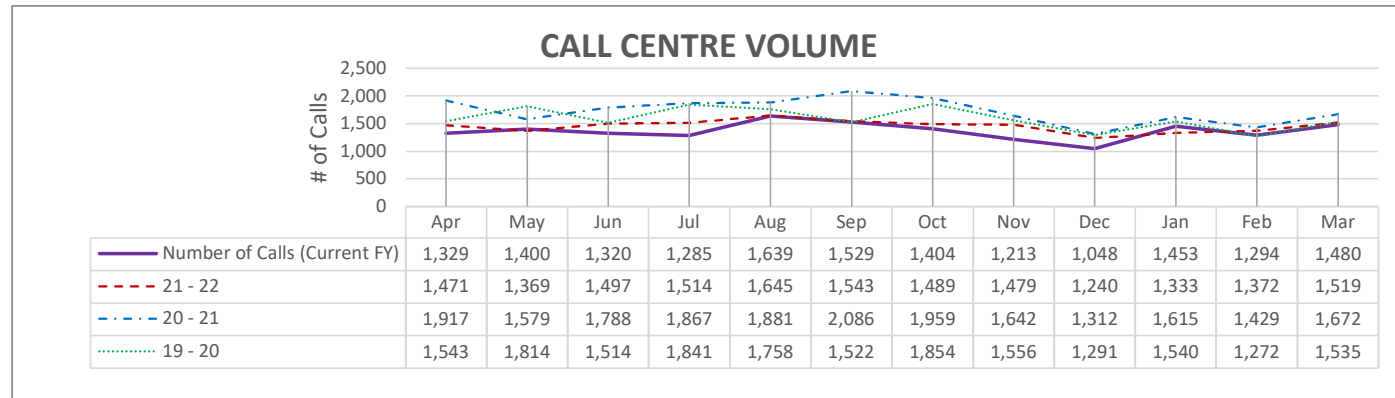
**TOTAL** \$ 18,850



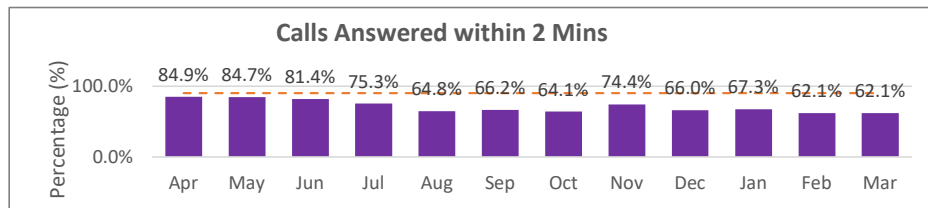
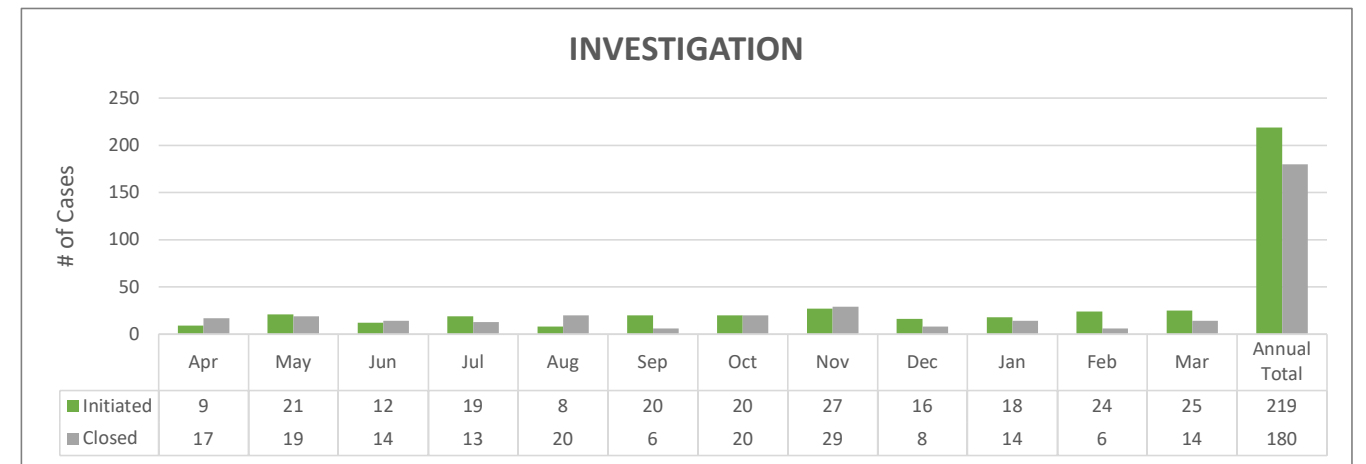
# Rental Housing Enforcement Unit (RHEU) Quarterly Dashboard

FISCAL YEAR 2022 - 2023 (Q4)

GENERATED ON: Jul/20/2023

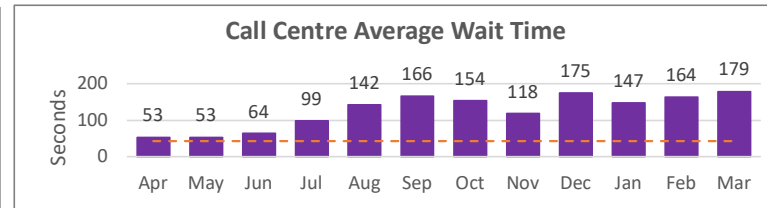


FISCAL YR	TOTAL
22 - 23	16,394
21 - 22	17,471
20 - 21	20,747
19 - 20	19,040



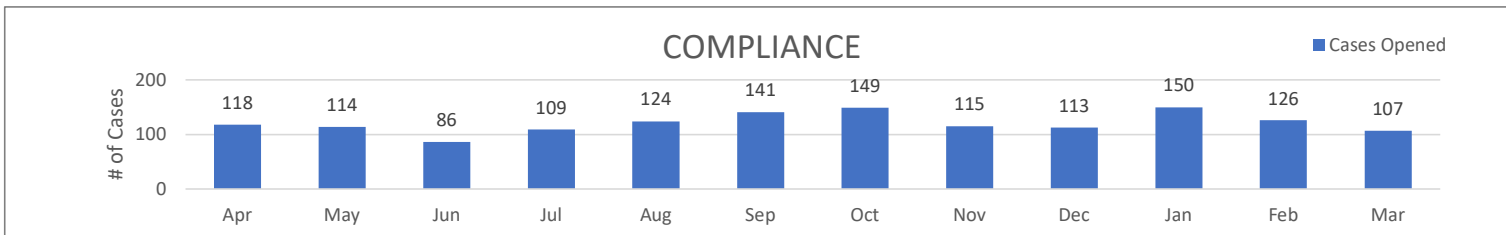
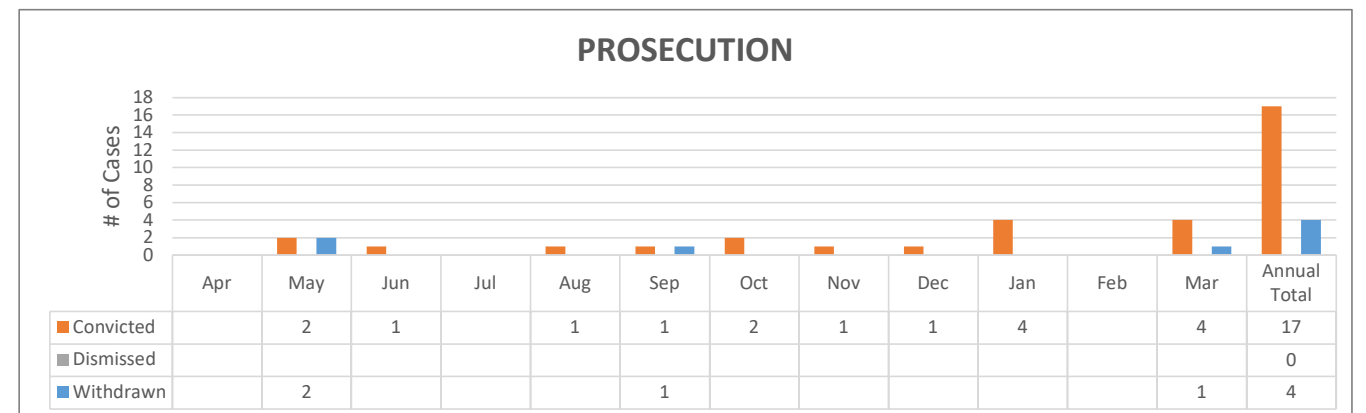
Benchmark: 90% or greater

**AVERAGE** 71%

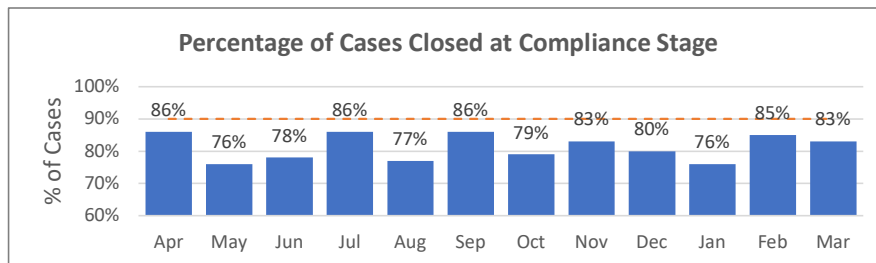


Benchmark: 43 seconds or less

**AVERAGE** 126 seconds

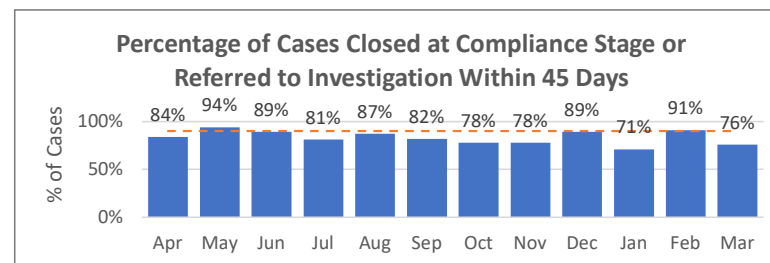


**TOTAL**  
1452



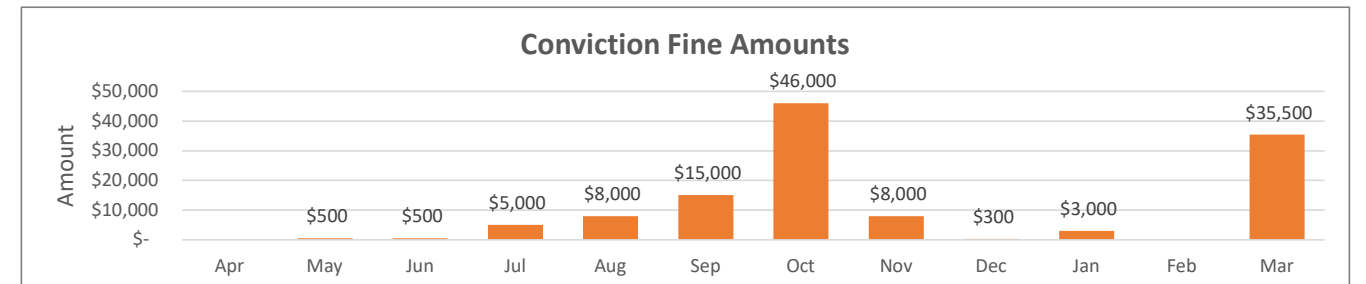
Benchmark: 90% or greater

**AVERAGE** 81%



Benchmark: 90% or greater

**AVERAGE** 83%



**TOTAL** \$ 121,800

